



IT Consulting | Infrastructure | Service

**Carter Information Solutions, Inc.**

**IT Solutions Provider**

**Ph: 301-576-6456 Toll Free: 877-408-1605**



### **Networking Capabilities**

- Enterprise Level Server Management
- Help Desk Support (Tier 1, 2, and 3)
- Network Design, Integration & Maintenance
- Network Operations, Management & Monitoring
- Performance Analysis, Monitoring & Optimization
- Rack & Stack Equipment
- Storage Area Network (SAN)
- Video Teleconferencing
- Virtualization

### **System Capabilities**

- Analysis, Design, Development & Implementation
- Application Programming & Script Development
- Business Continuity & Process Re-engineering
- Call Center Planning & Optimization
- Customer Relationship Management (CRM) & Sales Force Integration
- Customer Service IVR & Phone Solutions
- Customized Training Programs
- Data Continuity, Backup & Recovery Services
- Database Design & Administration
- Data Integration & Warehousing
- Enterprise Architecture & Resource Planning (ERP)
- Information Systems Security Services
- IT Staffing, Helpdesk & Call Center Services
- Microsoft SharePoint Solutions
- Platform Deployment & Integration Services
- Quality Assurance & Testing
- Software Engineering, Conversion & Migration
- System Design, Deployment & Administration
- System Integration, Staging & Maintenance
- Systems Operations & Maintenance
- Technology Refresh & Project Lifecycle Management
- Web Collaboration, Design & Hosting

### **Cyber Security Capabilities**

- Certification & Accreditation (C&A)
- Certification Audit Support In Accordance with DITSCAP & DIACAP
- Compliance & Security Audits
- Contingency Planning
- Disaster Recovery Planning & Implementation
- IA Planning, Implementation & Tracking
- Information Security
- Physical & Information Security
- Risk Assessment / Analysis
- Security Awareness, Training & Education
- Security Test & Evaluation
- System Security Planning
- Technical Vulnerability Assessment

### **Infrastructure Capabilities**

- Air blown, pre-terminated & field terminated Fiber Optic solutions
- Cat 3, 5e, Cat 6/6a, Cat 7 shielded (SSTP)
- Closed Circuit Television, Multi-channel video surveillance, Fiber Optic transmission, Microwave links
- Coaxial cabling for Video, Cable TV, MATV & CCTV
- Communication Solutions, VoIP, VTC & circuit provisioning of Frame Relay, dedicated T1 to OC3 connections
- Complete Turnkey Low Voltage Solutions for voice, data, video, sound intercommunication
- Fiber Optics solutions for Backbone fiber, Fusion or Mechanical Terminations & splicing
- Low Voltage, Structured Cabling
- Security Systems, Intrusion Detection, Access Control, Keypads, PIR motion detectors, card reader

## About Carter Information Solutions, Inc.

Since its inception in 2004, Carter Information Solutions (CISI) develops and provides, innovative operations and technology solutions for private and government organizations. CISI offers complete solutions for the IT challenges our clients face.

CISI provides experienced technicians, project managers and consultants to quickly and effectively engineer and implement innovative solutions to address our clients' requirements.

Carter Information Solutions (CISI) provides a variety of customizable maintenance packages for small, medium, and large businesses and we are a Maryland MBE/DBE certified company ready to provide solutions to state and federal agencies. We invite you to contact us today to schedule a consultation.

Thank you for considering CISI as your IT Solutions provider. If there are any questions and/or concerns regarding this proposal or any other matter, please feel free to contact me directly.

## Past Performances

Defense Health Headquarters (DHHQ)/Tricare – Arlington VA  
Department of Defense – Arlington, VA  
Export – Import Bank of US – Washington, DC  
Federal Highway Administration – Washington, DC  
Hill International – Washington, DC  
Uniformed Services University of the Health Sciences (USUHS)  
US Census Bureau – Suitland, MD  
US Government Accounting Office – Washington, DC  
US Senate, Sergeant at Arms – Washington, DC

## Contact Information

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## Key Information

Duns Number 179910653  
FEIN Number 55-0866329  
Unique Entity ID Code: ER1DFBKPBW54

## Current Certifications

MDOT MBE/DBE Cert#	13-061
Prince George's County	
SDDD/MBE #	17-12634
MWAA LDBE#	LD2013-0407-2020
METRO/DDOT DBE#	1990-W
Baltimore City MBE#	22-377817
Delaware MBE#	DE14082262
Tennessee MBE Cert#	092315-01
Virginia DBE/SWaM#	706516
West Virginia MBE#	Does not issue numbers
Washington Suburban Sanitary Commission	

## NAICS Codes

238210, 518210, 541511, 541512, 541513, 541519, 541611, 541690, 561320,  
611420, 611519, 811212